

GENERAL TERMS, CONDITIONS & LIMITATIONS

1. **ACCEPTANCE.** Core Laboratories Sales B.V. or its applicable affiliated or related entity (hereinafter referred to independently and collectively as "Saybolt") offers, and will accept orders for, services only under these General Terms, Conditions and Limitations (the "Terms"). By accepting any services or work performed by Saybolt, including as set forth in any agreement, nomination, order confirmation, final report, invoice, or other similar document, Customer certifies that Customer has read and agrees to the provisions set forth in these Terms and agrees to comply with and be bound by these Terms. Customer expressly acknowledges that Saybolt performs its services for only the nominating customer(s) unless Saybolt expressly agrees in writing, prior to performing the services, that such services are for the benefit and account of more than such nominating customer(s) (each such party, collectively and individually, being hereinafter referred to as "Customer"). Any such additional party agrees to comply with and be bound by these Terms. Saybolt may rely completely on the instructions received from the first nominating Customer without consultation with any other Customer and may use its own discretion in resolving conflicts, discrepancies, and/or ambiguities in or among Customer communications with Saybolt. These Terms replace and supersede any terms and conditions previously used by Saybolt and/or Customer to the extent of overlap, duplication, and/or conflict there between. There may be other documents between Customer and Saybolt dealing with commercial issues such as pricing and invoicing, for example, but in the absence of such other documents, Saybolt's standard commercial terms, which shall apply to Saybolt's work or services herein contemplated, are payment in full by Customer without setoff or discount within fifteen (15) days of the date of Saybolt's invoice, with interest on any amounts due but unpaid to Saybolt accruing until payment thereof at Dutch statutory commercial interest rate. If unpaid amounts are collected through a collection agent, legal proceedings, or by an attorney, Customer shall pay all related administrative charges, costs, attorneys' fees, and agents' fees associated with such collection procedures or efforts. Saybolt reserves the right to modify, amend, supplement, revise, or change these Terms in its sole and absolute discretion, with or without notice to Customer. Saybolt encourages Customer to periodically review the current version of these Terms available at <https://www.corelab.com/saybolt/>.

2. **CUSTOMER RESPONSIBILITY.** Customer shall, at all times, be responsible for the complete care, custody, and control of its premises where the services are or will be performed (the "Site") and shall provide a safe environment for Saybolt's employees and representatives to perform Saybolt services.

3. **NO GUARANTEES OR WARRANTIES.** Saybolt expressly advises that it is neither an insurer nor guarantor of the quality or quantity of any inspected or analysed product and disclaims any liability in such capacity. Any oral or written recommendation made by Saybolt may be based, at least part, upon information provided by Customer or its other contractors and/or upon measurements, empirical relationships, and/or assumptions that are not infallible and upon which knowledgeable people may differ or disagree. Saybolt does not warrant the accuracy or correctness of any such recommendation or interpretation which in any event is advisory only and may be rejected by Customer. Except as expressly stated herein, Saybolt makes no warranty, express or implied, whether of merchantability or fitness for any particular purpose or use or otherwise, on the Services, the Work, the Goods, or on any parts furnished during the sale, delivery, or servicing of the Services or Work. Saybolt makes no warranties except for those, if any, set forth in these terms.

4. **HOLD HARMLESS.** Customer releases and shall save, indemnify, defend, and hold Saybolt, its employees, officers, directors, agents, affiliates, subsidiaries, franchisees, intermediaries, and each parent of Saybolt (Saybolt and each of said employees, officers, directors, agents, affiliates, subsidiaries, and each parent of Saybolt being herein called an "Indemnified Person") harmless from and against any and all liabilities, losses, or damages, claims, demands, causes of action, suits, and associated expenses (including, but not limited to, all court costs, expert witness fees, investigative expenses, and attorneys' fees (the "Litigation Expenses")), and awards arising in favor of Customer or any third party as a result of, and/or in any way occurring, incident to, arising out of, or in connection with the performance of services by Saybolt pursuant to these Terms and/or the transportation, handling, or disposal of Customer's property (including samples) for: (i) injury, disease, or death to persons; (ii) damage to, loss of, or loss of use of property (including pollution damage to any surface or water, or damage to any storage tank, vessel, Site, or other location); (iii) financial loss of every kind or character; or (iv) delay or failure to perform the services due to causes beyond Saybolt's control.

5. **EXTENT OF INDEMNITY.** The indemnities in these Terms shall not apply to any of the foregoing losses, costs, damages, or injuries caused solely by the gross negligence or willful misconduct of Saybolt or its employees. Further, this indemnity shall specifically apply to losses, claims, damages, liabilities, awards, demands, Litigation Expenses, suits, or causes of action of every kind and character arising out of or in connection with the negligence of or breach of contract by any Indemnified Person, whether actual or alleged, in the performance of services under these Terms. The foregoing indemnities will be in addition to any liability that the Customer might otherwise have to Saybolt and the other Indemnified Persons. To the extent necessary under applicable law, Customer agrees that its indemnity obligation will be sufficiently supported by available liability insurance coverage to be furnished by Customer.

6. **NO CONSEQUENTIAL DAMAGES.** In no event shall Saybolt be liable to Customer for indirect, punitive, special, incidental, or consequential damages (including, without limitation, loss of profit or business interruption whether as direct, indirect, special, incidental, or consequential damages). Further, in no event shall Saybolt be liable for Litigation Expenses or other fees (including without limitation, attorneys' fees, court costs, and/or pre- or post-judgment interest), or any other expenses or costs incurred by Customer or any other party in any litigation against or involving Saybolt or any Indemnified Person in connection with these Terms or any service provided under these Terms.

7. **LIMITATION OF LIABILITY.** All claims must be made in writing within 45 days after delivery of the Saybolt report regarding the work/services or such claim shall be deemed as irrevocably waived. Saybolt's liability under these Terms or in connection with any service hereunder will not exceed the amount of USD \$20,000. This remedy shall be the sole and exclusive remedy against Saybolt arising out of its work or services. Customer acknowledges that from time to time circumstances may arise under which Saybolt may need to engage the services of third parties or purchase goods made by third parties in connection with Saybolt's services; under no circumstances shall Saybolt be held liable for any such services or goods and accepts no responsibility for analysis result produced in laboratories operated by third parties, regardless of whether Saybolt witnessed such analysis.

8. NO THIRD-PARTY BENEFICIARIES: NO RIGHT OF RELIANCE. Saybolt shall have no responsibility or liability for Customer's or any third party's use of or reliance on the data, information, or reports furnished by Saybolt. Customer is securing services hereunder for its own account and not as an agent or broker or in any other representative capacity for any other person or entity. It is agreed and acknowledged that there are no third-party beneficiaries to these Terms, and that no third party may rely on such data, information, or reports, except with the express prior written consent of Saybolt. Customer represents, warrants, and agrees that said data, information, and reports are not requested, nor shall be used or relied upon, in connection with or as part of, the securing, amendment, renewal, or extension of any loan from any financial institution or other lender, or the certification to or contracting with, directly or indirectly, any governmental agency or department. The original written report carrying the signature of the authorized representative of Saybolt serves as the only and exclusive proof of the content of any information provided by Saybolt to Customer, regardless of whether such information is also supplied by other means (such as electronically).

9. REPORTING. Any report, certificate, or statement submitted to Customer other than in written form bearing the signature of the authorized representative of Saybolt shall be deemed to have been issued at the request of and for the risk of Customer, and Saybolt shall not be responsible and/or liable for any deviation between information in such report, certificate, or statement and the information in the original written report signed by such representative.

10. INFORMATION. All enquiries and orders for the provision of services must be accompanied by sufficient information specifications and instructions enabling Saybolt to evaluate and perform the services.

Documents reflecting engagements contracted between the Customer and third parties, or third parties' documents, such as copies of contracts of sale, letters of credit, bills of lading, etc. (including if received in connection with the Customer's instructions) are considered to be for information purposes only, without extending or restricting the scope of services as accepted by Saybolt and are not binding on or enforceable against Saybolt.

Any pre-existing data, including technical information and specifications, on any media or through any means, may be deemed by Saybolt to belong to the party providing it or making it accessible, unless specifically mentioned otherwise. Data developed under a contract or in the performance of a purchase order, including certificates, expert opinions, and calculations, on any media, in any computer code, or with any application, as well as any intellectual property in it, is owned by Saybolt. The Customer shall have a non-exclusive right of use of such data.

Saybolt shall treat all information received in connection with the provision of its services as confidential to the extent that such information is not published, available to third parties or otherwise in the public domain. The Customer is entitled to provide all confidential information to its contractors and their employees, agents or subcontractors, only when and to the extent required for the provision of the services.

Saybolt and its Customers shall comply with all applicable data protection laws and respect information and privacy rights of individuals when processing, transmitting, storing any personal or otherwise sensitive data.

In no event is the Customer, or any third party acting on behalf of it, permitted to perform an audit on Saybolt's premises. Saybolt may agree otherwise in writing, provided such audit and its scope are defined and explicitly agreed to by the Company. In all cases, any audit must at all times be guided and supervised by personnel of Saybolt, performed only on information regarding the services as provided exclusively to the Customer, and all costs in connection with the audit are borne by the Customer.

11. WAIVER OF SUBROGATION. If Customer suffers loss or damage caused by Saybolt and such loss or damage is covered by Customer's insurance, Customer, on behalf of itself and any of its insurers, waives any claim that Customer or its insurer may have against Saybolt to the extent Customer, or any third party, is compensated by such insurance. Additionally, Customer further agrees to obtain from its insurers a provision and acknowledgement of this waiver and an agreement that the insurers will not be subrogated to the rights of Customer to the extent these rights have been waived above.

12. LEGAL CONSTRUCTION, INTERPRETATION, AND VENUE. These Terms, including to the extent incorporated by reference into any agreements between Customer and Saybolt or any nomination, order confirmation, final report, invoice, or other similar document, shall be governed by and interpreted in accordance with the laws of the Netherlands. The court of Rotterdam, the Netherlands, shall be referred to and finally resolve any dispute arising out of or in connection with this contract, including any question regarding its existence, validity or termination.

13. AMENDMENT. No amendment of or deviation from, and no waiver of, the terms set forth herein shall bind Saybolt unless in writing and signed by a duly authorized officer or managing director of Saybolt.

14. LANGUAGE. These conditions are originally drawn up in the English language and the ruling language is English.

15. REGISTRATION. Above mentioned conditions were lodged at the Rechtbank (County Court) in Rotterdam, the Netherlands in May, 2025.